



Branch:

GRIEVANCE REDRESSAL MECHANISM

CUSTOMERS ARE REQUESTED TO APPROACH THE BRANCH MANAGER IN CASE OF ANY GRIEVANCE. IF NOT SATISFIED, THEY MAY ESCALATE THE ISSUE TO:

1. LEVEL I - CORPORATE OFFICE
2. LEVEL II – HEAD OFFICE

LEVEL-I	LEVEL-II
CHIEF OPERATING OFFICER	MANAGING DIRECTOR
ADDRESS:	ADDRESS:
Navarathna Housing Finance Limited Flat No.3, First floor, Aarthi Arcade, No.114, Dr. Radhakrishnan Salai, Mylapore, Chennai-600004.	No. 2/102, Third Street (First Floor) Karpagam Avenue, RA Puram, Chennai – 600 028.
CONTACT.NO:	CONTACT.NO:
044-28113336 9884658222	044-4202-0942 044-4207-3710
E-mail- ID:	E-mail- ID:
coo.nhfl@gmail.com	navarathinahousing@gmail.com

IF COMPLAINTS ARE NOT RESOLVED WITHIN 30 DAYS, CUSTOMERS MAY APPROACH NATIONAL HOUSING BANK ON THE FOLLOWING ADDRESS:

GRIEVANCE REDRESSAL DEPARTMENT, NATIONAL HOUSING BANK, CORE 5-A, 4TH FLOOR, INDIA HABITAT CENTRE, LODHI ROAD, NEW DELHI – 110003.
PHONE NO. 011-24641173. **E-MAIL.ID:** crcell@nhb.org.in